



AT Mobile – User Manual

Revision History

Issue date	Rev Number	Modified By	Purpose
04-12-2019	1.3	Sujatha V	Changes Update

Review History

Issue date	Rev Number	Reviewed By	Comments
04-12-2019	1.3	Raghuram	Reviewed

Table of Contents

1	INTRODUCTION	4
1.1	PURPOSE OF DOCUMENT	4
2	USER REGISTRATION	5
2.1	LOGIN	9
2.2	HOME PAGE	12
2.3	FORGOT PASSWORD	13
2.4	CHANGE PASSWORD	14
3	MARKET DATA	16
3.1	DEFAULT MARKET WATCH	16
3.2	MY WATCH LIST	17
4	ORDER MANAGEMENT	19
4.1	ORDER ACCEPTANCE	21
4.2	TRADE CONFIRMATION	21
4.3	ORDER REJECTION	22
4.4	MODIFY / CANCEL ORDER	22
4.5	PAYMENT REQUEST	ERROR! BOOKMARK NOT DEFINED.
4.6	GET IN TOUCH	29
5	REPORTS	30
5.1	AVAILABLE FUNDS	30
5.2	PORTFOLIO VALUATION	31
5.3	ORDER STATUS	32
5.4	CLIENT STATEMENT	33
5.5	EXECUTION	34
5.6	FAQ	35

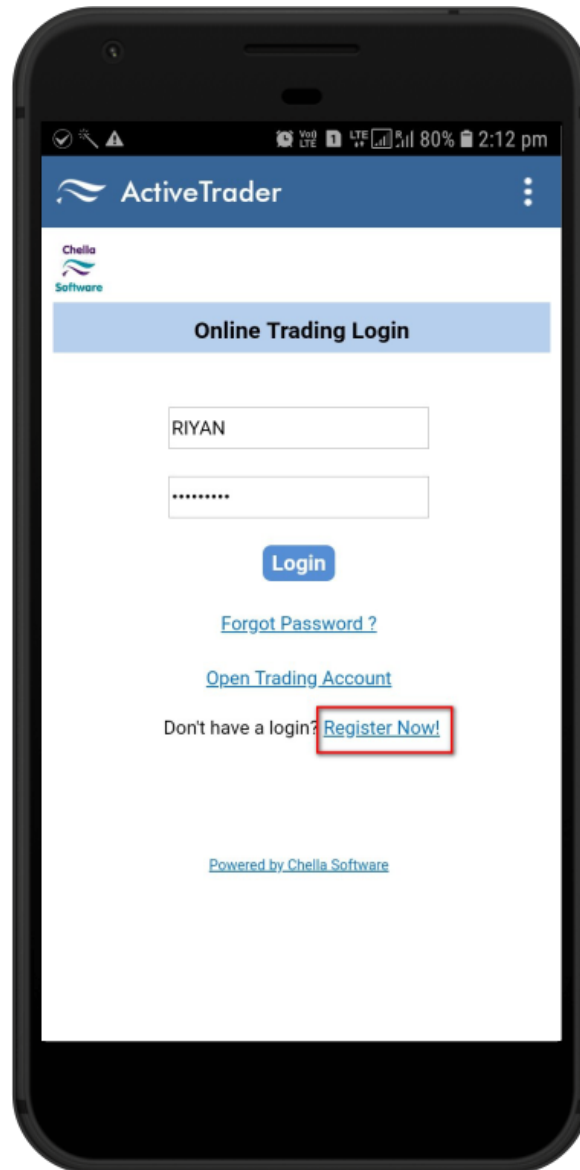
1 Introduction

1.1 *Purpose of Document*

This document explains the functional flow of Chella Software's mobile trading platform, AT Mobile. This covers features like User registration, Order management, access to Market data and Back office reports. The document will act as a reference for users to look up a feature or a process flow within the app.


2 User Registration

User registration process explains how an existing client of a broking firm, can get registered with AT Mobile app for online trading. The login page of the mobile app is shown below (*Ref Fig. 1*)



(Fig. 1)

- Download the AT Mobile App from “Google play store” or “iOS App store” using the name provided by the broking firm.
- Open the app in your mobile and click the “Register Now” link in the Login page (*Ref Fig.1*), to register with AT Mobile app.
- You will view the registration screen as shown below (*Ref Fig.2*).

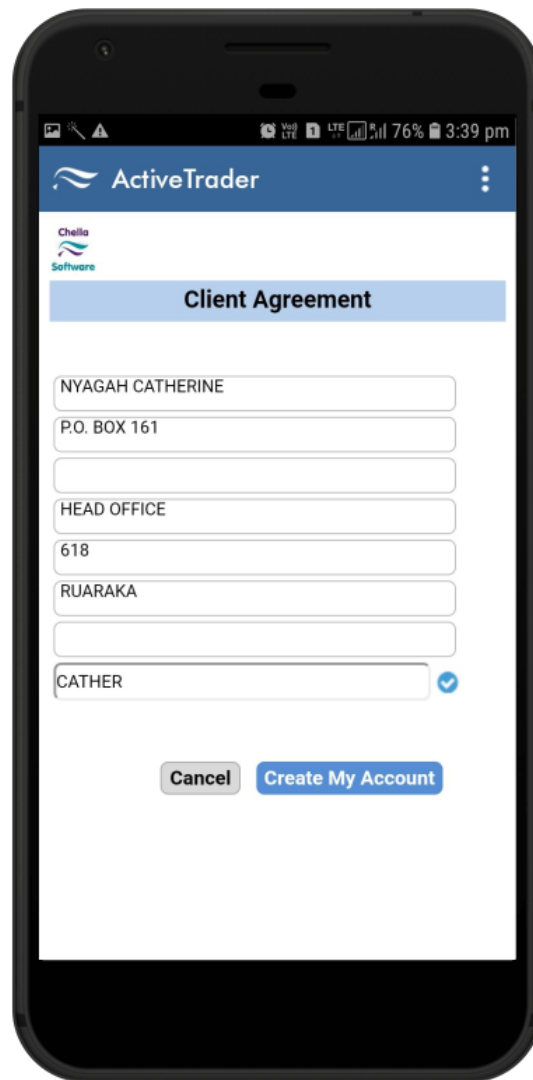


The screenshot shows the ActiveTrader mobile application interface. At the top, there is a blue header with the ActiveTrader logo and a menu icon. Below the header, the Chella Software logo is visible. The main content area is titled "Client Agreement" in a blue box. Below this, there are four input fields: the first contains "39026", the second is a dropdown menu labeled "National ID No", the third contains "349633132", and the fourth contains "catherin@gmail.com". At the bottom of the form, there are three buttons: "Back", "Reset", and "Submit". The status bar at the top of the phone shows the time as 3:38 pm, 76% battery, and LTE signal.

(Fig. 2)

- Enter your CDS Account Number.
- Enter your National ID No. / Passport No / In Corporation No.
- Enter your registered Email ID.
- After entering the above details, click on “Submit” button.

Application verifies the above supplied information with the details provided by you during the account opening. If the information matches with details registered in the system, your name and address are displayed as shown below (Ref Fig.3).



ActiveTrader

Chella Software

Client Agreement

NYAGAH CATHERINE

P.O. BOX 161

HEAD OFFICE

618

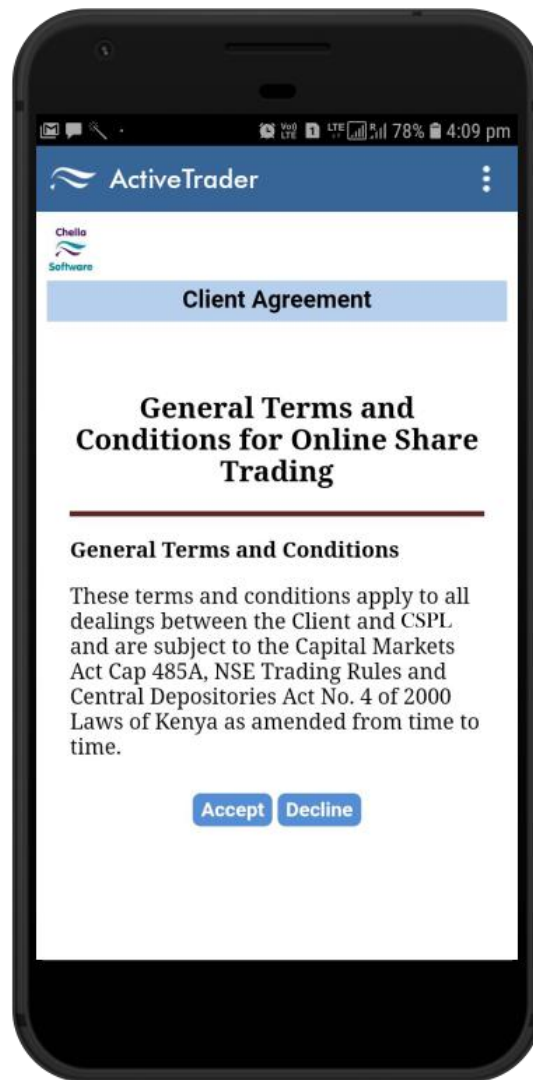
RUARAKA

CATHER ✓

Cancel Create My Account

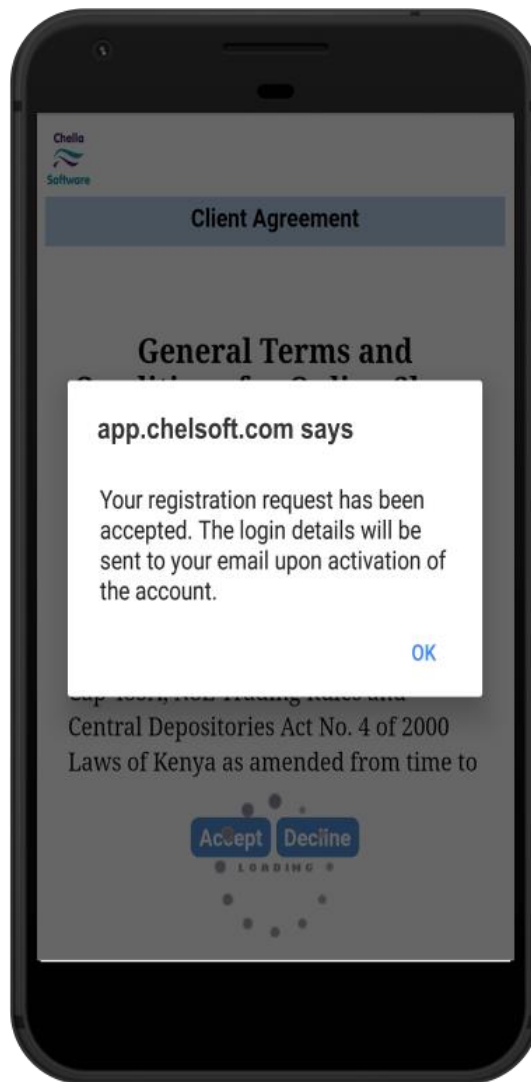
(Fig.3)

- Review your details shown in above screen (Ref Fig.3) and enter the desired login name for account creation.
- Cross check the availability of login name by clicking ✓ icon.
- If it is available, click “Create My Account” button. If the login name is already in use, an alert message will be shown, you can then enter a different name and proceed.
- After clicking the “Create My Account” button, a disclaimer page will be shown with terms and conditions as shown in the screenshot below (Ref Fig.4).



(Fig. 4)

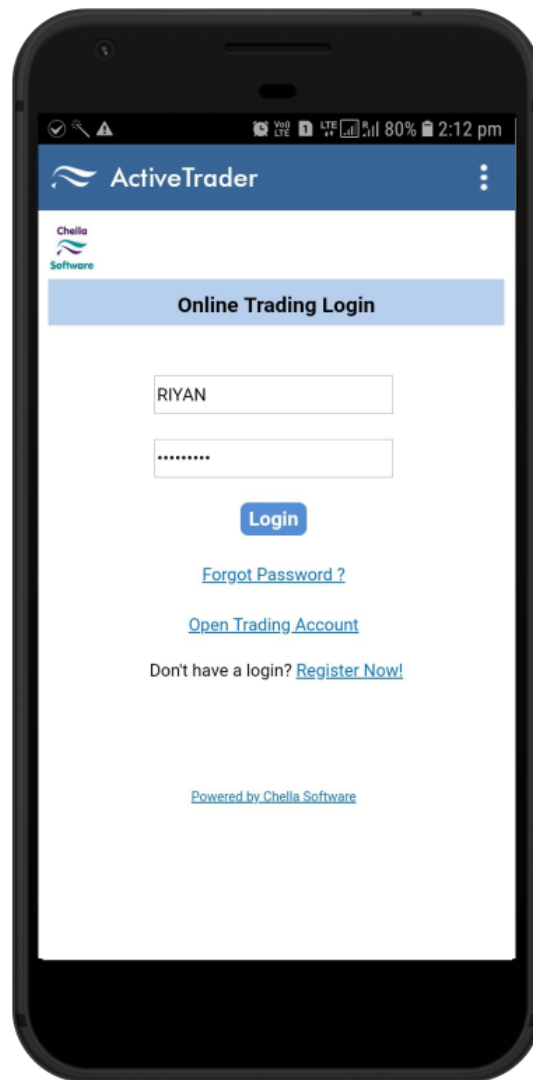
- In case if you are not in agreement with the terms, click on Decline button in disclaimer page to terminate the registration process.
- To complete the registration process, click on Accept button in disclaimer page.
- After clicking Accept, system completes the registration process and shows a registration confirmation message as shown in below screenshot (Ref Fig.5).
- Your account will get activated for online trading & the login credential will be sent to your registered mail id.
- Now you can login AT Mobile application & start trading.



(Fig. 5)

2.1 Login

Below shown (Ref Fig. 6) is the login page from where a user can login to the AT Mobile app.

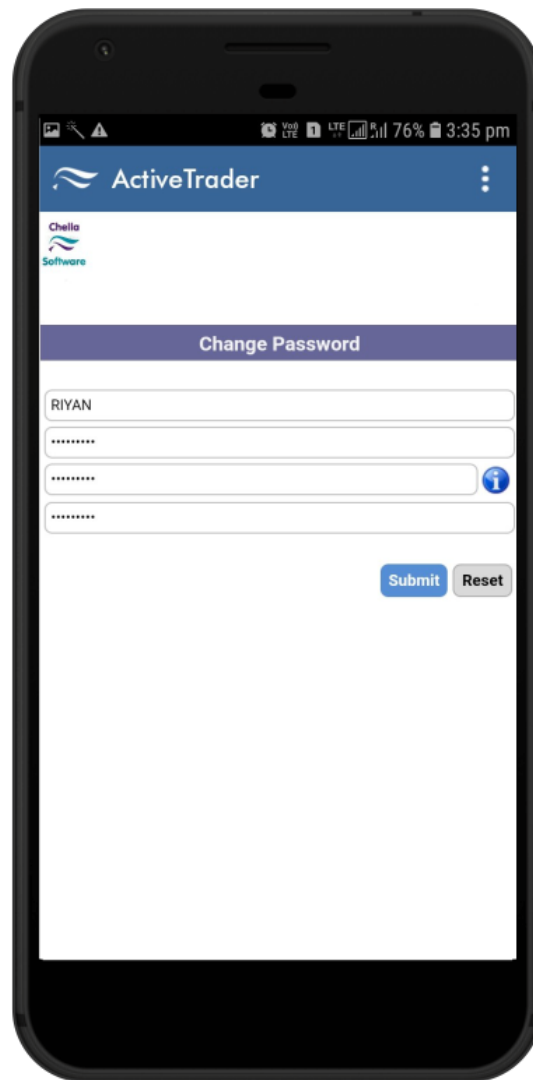


(Fig. 6)

- Enter the Login name sent to your email.
- Enter the Password and click “Login” button.


2.1.1 Change password during first login

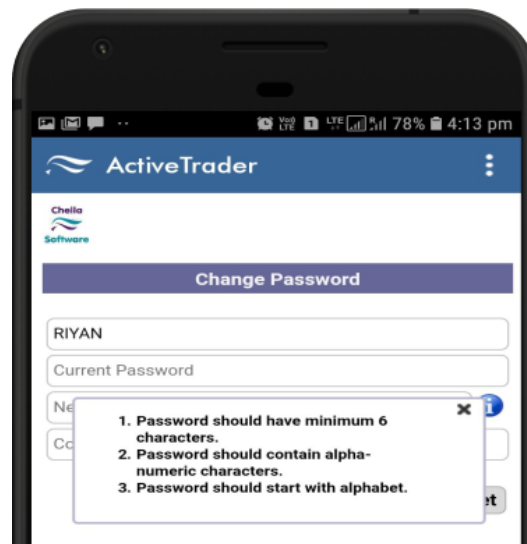
If you are logging in for the first time, you will be redirected to Change Password screen as shown below (Ref Fig. 7) to change the system generated password and set your own password.



(Fig. 7)

- Enter your Username.
- Enter your Current Password.
- Enter your New Password*.
- Enter the new password again in Re-Confirm password box and click Submit.
- After submission, your new password will get updated and allow you to login mobile app with new credentials.

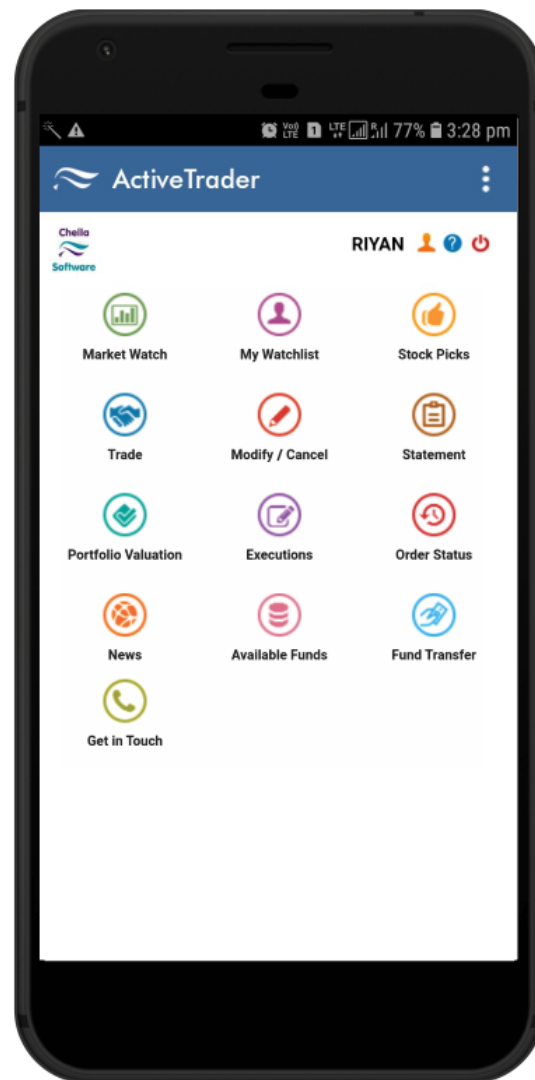
* To view the password criteria click on  icon and you will get the below details (Ref Fig. 8).



(Fig. 8)

2.2 Home Page

After successful login, you can view the AT Mobile Home page that shows all features available in the application (Ref Fig. 9).



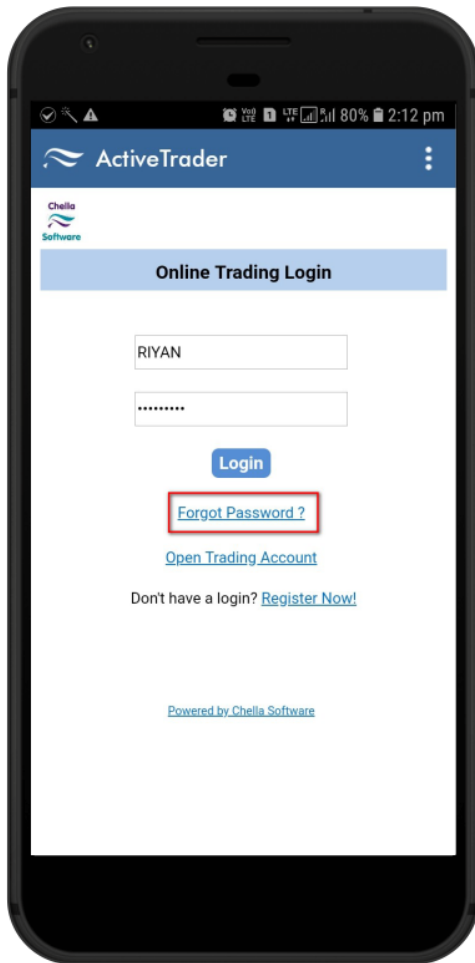
(Fig. 9)

2.3 Forgot Password

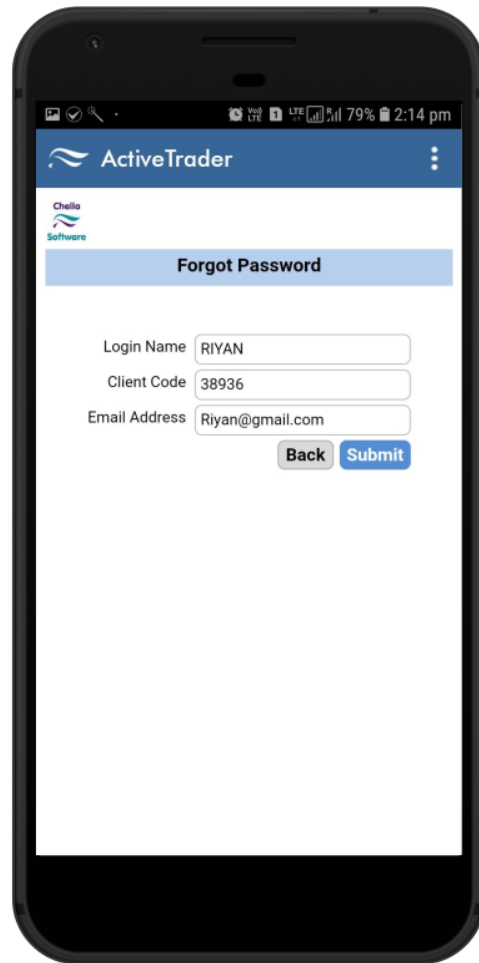
In case if you could not recall your password, 'Forgot Password' option will help you to retrieve the password.

- Click 'Forgot Password' link which is available in the Login page.
- You will be redirected to the "Forgot Password" page as shown below (Ref Fig. 10).
- Enter your "Login name".
- Enter your "Client Code".
- Enter your registered "Email Address" and click on Submit button (Ref Fig. 11).
- If both the submitted details and the information provided at the time of registration are same, password will be sent to your registered Mail ID.

- Click “Back” button to move to login page.




(Fig. 10)

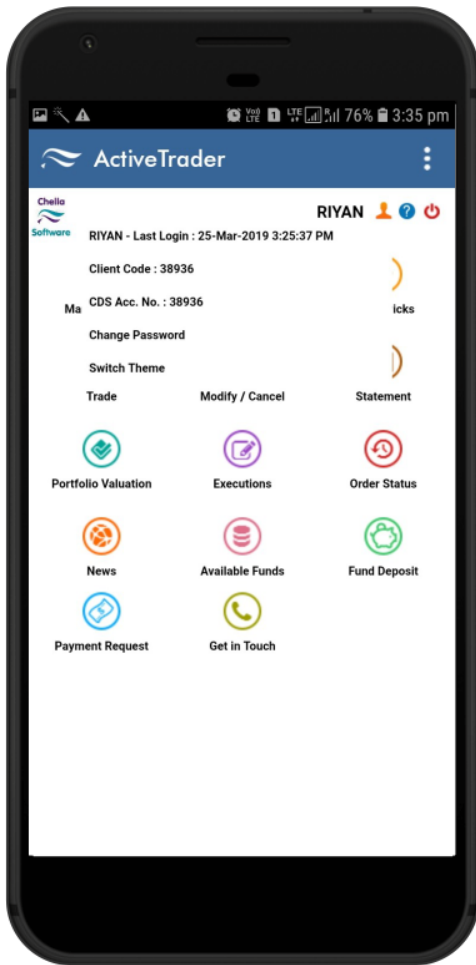


(Fig. 11)

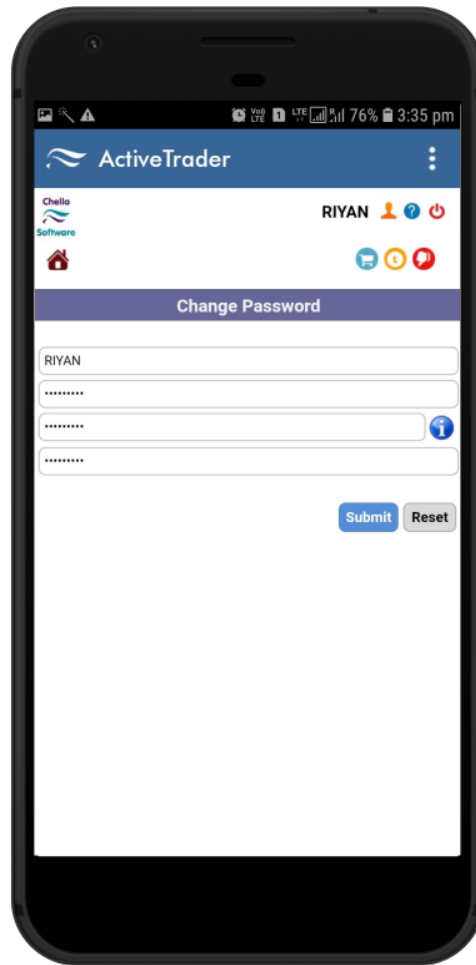
2.4 Change Password

You can change your password using the “Change Password” screen. You can find this option by clicking the Man/Human  icon near to your login name at top right portion of the app (Ref Fig.12).After selecting the option, Change Password page will open as shown below (Ref Fig. 13).

Follow the same steps mentioned above in [section 2.1.1](#) to change your password.



(Fig. 12)



(Fig. 13)

After updating your new password, you will be re-directed to the login page. Now, you can re-login the app with your new password.

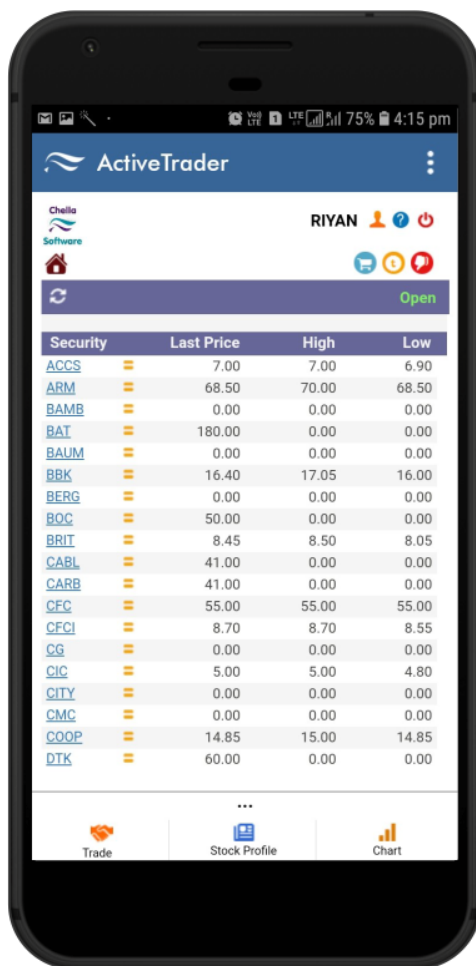
3 Market Data

Market watch shows real time quotes for all the subscribed securities. AT Mobile app provides two different options to view the market data. One is “Default Market Watch” & the other is “My Watch list”.

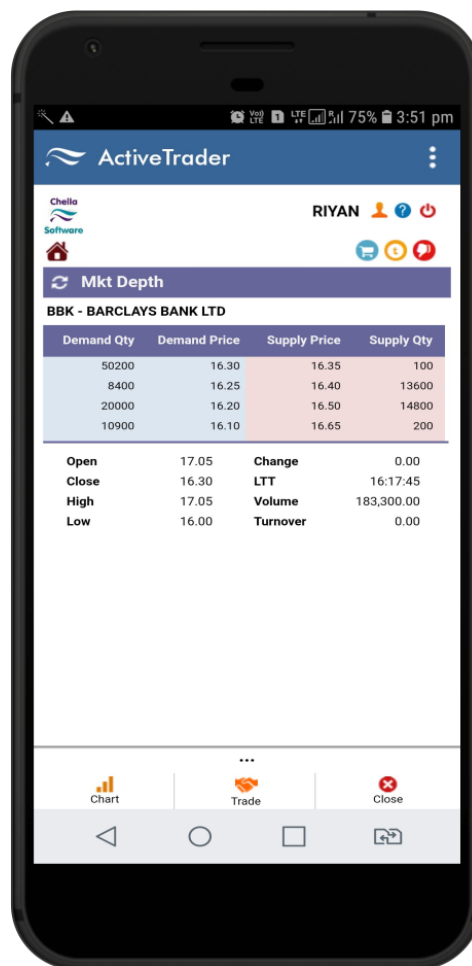
3.1 Default Market Watch

By default, all securities listed at the exchange can be viewed in default market watch.

- Click Watch list icon in the Home page to view the default Market watch.
- Select a particular Security in the Market watch (Ref Fig. 14) to view its Market Depth (Ref Fig. 15). You can click on the Trade icon , which is in the bottom sheet to navigate to Order entry page.





(Fig. 14)

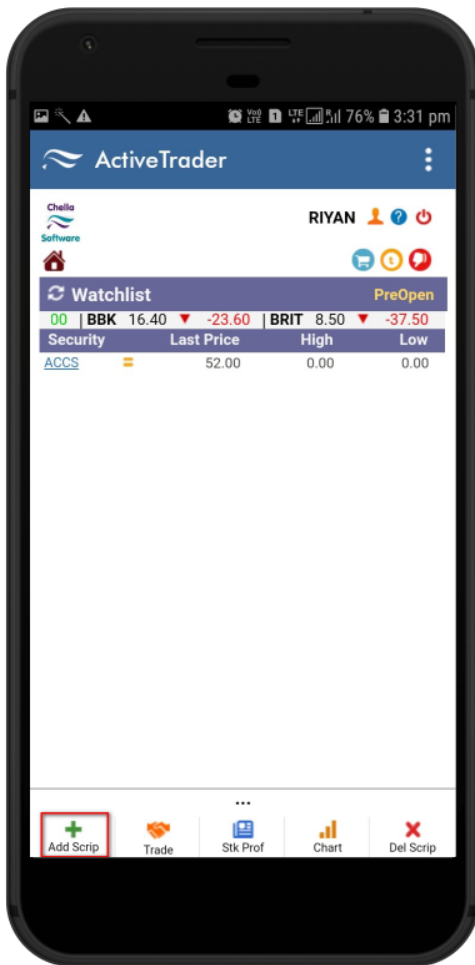


(Fig. 15)

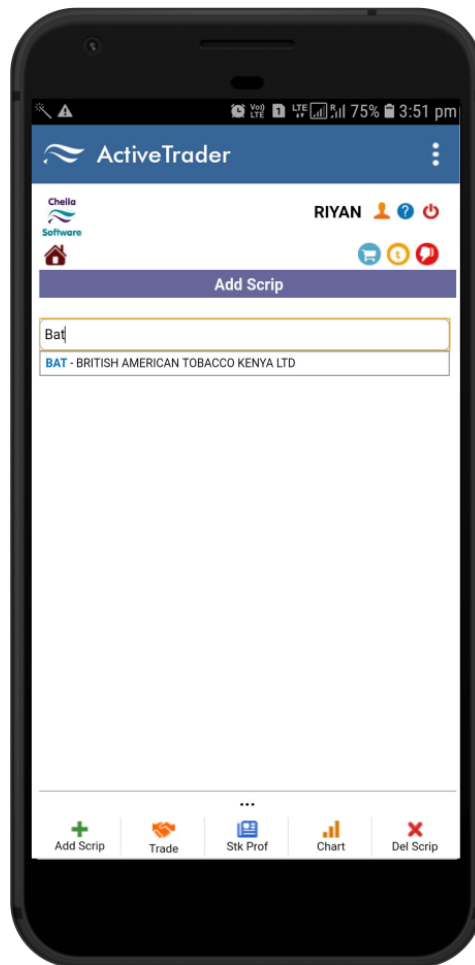
3.2 My Watch List

This option allows you to create a personalized market watch with specific securities that you are interested in.

- Click on “My Watchlist”  icon in the Home page.
- Click on “Add Scrip”  icon to add the Security in “My Watch list” (Ref Fig. 16).
- Enter your desired Security in the “Add security” field (Ref Fig. 17).
- Click “Add” to add it into the Watch list

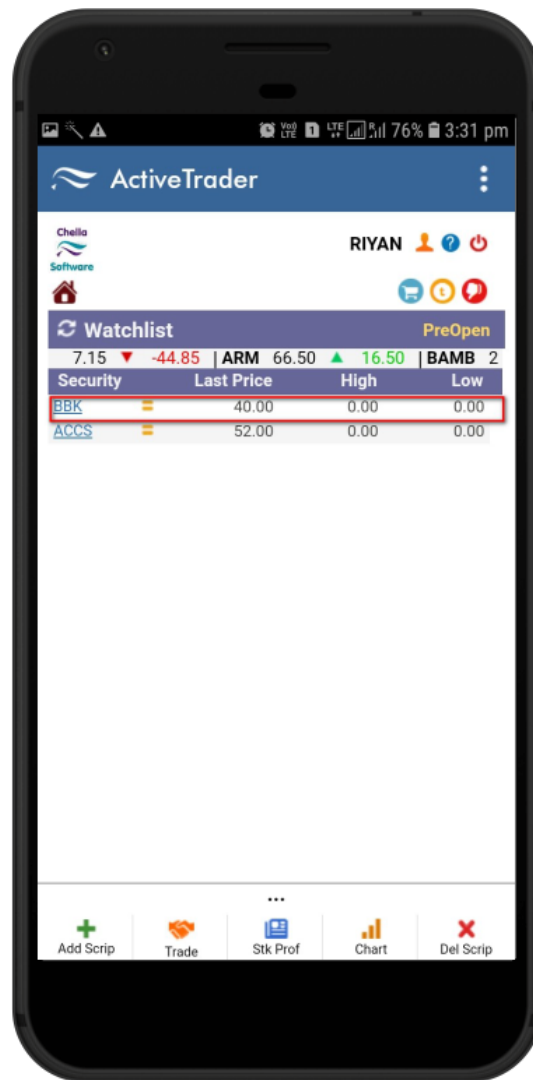


(Fig. 16)



(Fig. 17)

- The newly added security in the “My watch list” is shown in the below image (Ref Fig. 18).




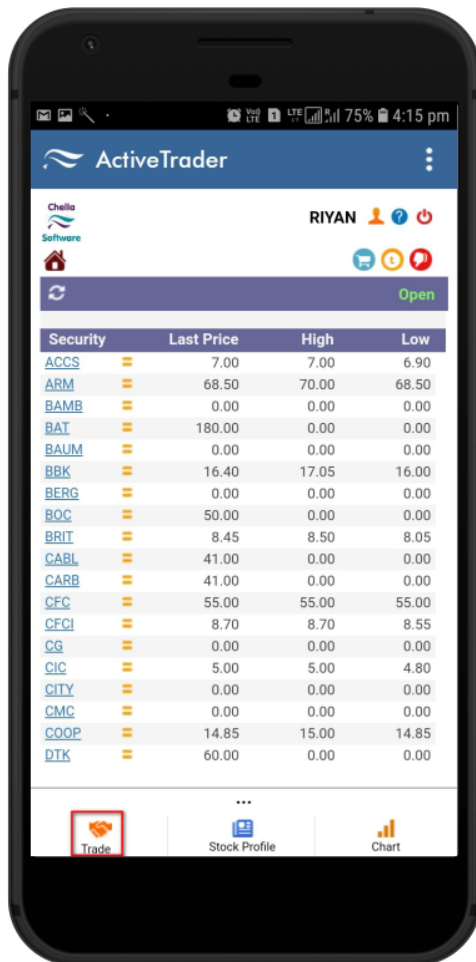
(Fig. 18)

- To remove a security from Watch list, select the Security & click on “Del Scrip” icon .

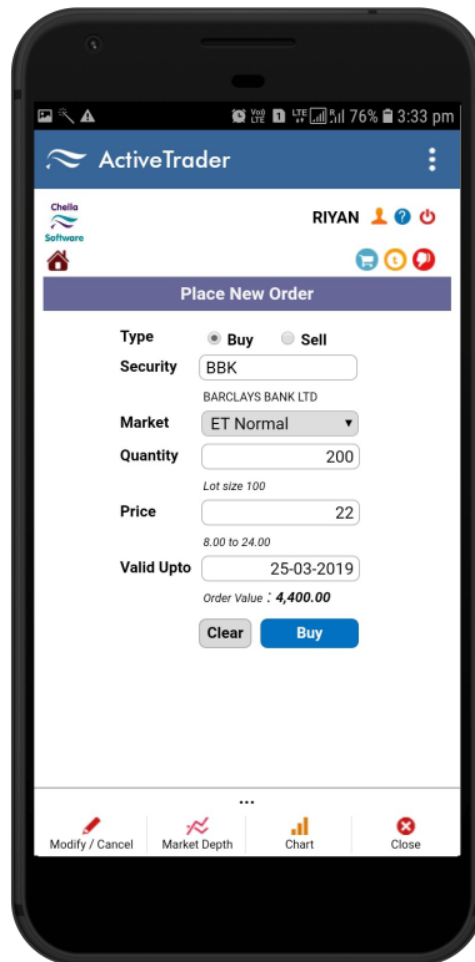
4 Order Management

Mobile app allows to trade directly with exchange through online. All orders submitted from the app are completely risk checked before sending to exchange.

- Click on “Trader” icon  in the Home page to navigate to Order entry page.
- You can also select a Security in Market watch / My Watch list screen and click on Trade icon which is available in the bottom sheet to navigate to Order entry page (Ref Fig. 19).
- Selected security will be auto loaded in the “Security” field.
- Select the Type either Buy or Sell side, default option will be Buy.
- Enter the Quantity, Price and Valid Upto date & click Buy button to purchase the security. (Ref Fig. 20).



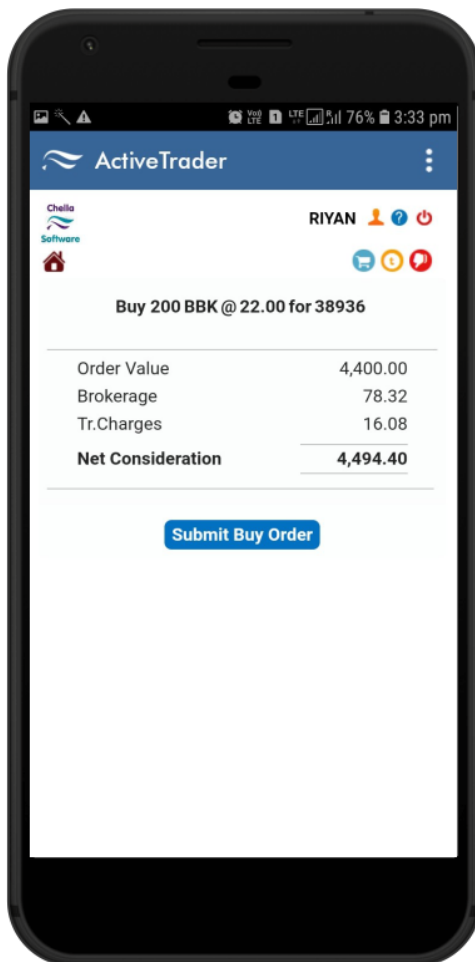
(Fig. 19)



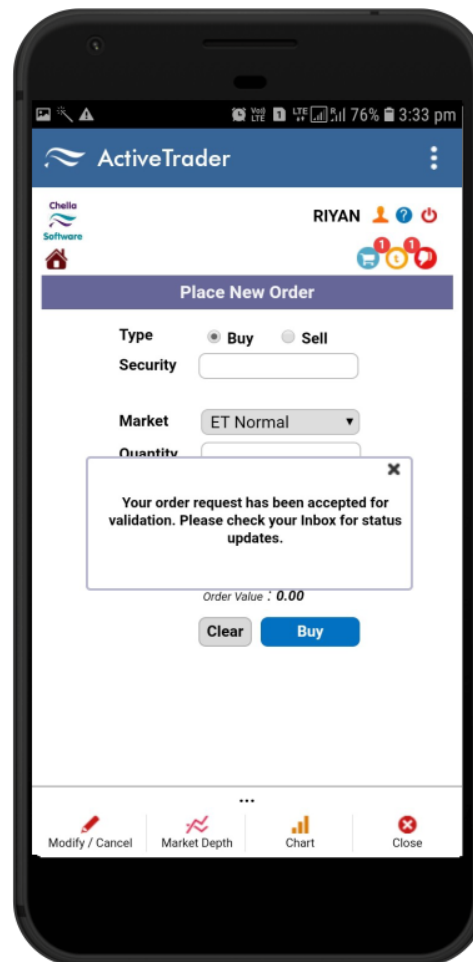
(Fig. 20)

An order verification screen will appear as shown below (Ref Fig. 21), displaying the details of Order value, Brokerage, Transaction charge & Net consideration.

- Verify the details and click Submit Buy Order button
- You will receive a confirmation message that the order is accepted for validation (Ref Fig. 22).
- If your account has sufficient Fund / Stock, then system will route the order to exchange else order gets rejected and appropriate reason is shown in the screen.




(Fig. 21)

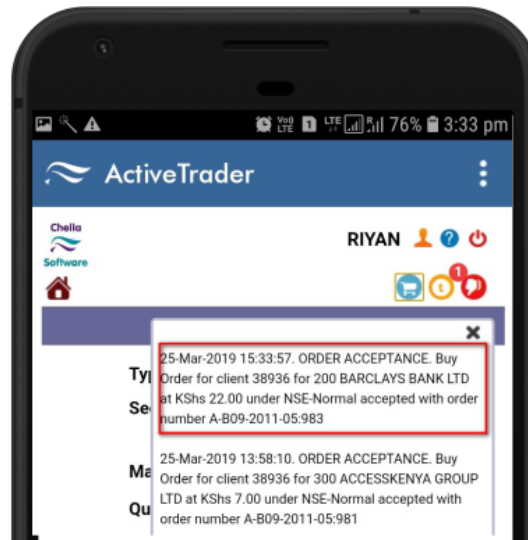


(Fig. 22)

Exchange response for the order such as Order Acceptance, Trade Confirmation & Order Rejection can be viewed in the notification area as shown below. The order and trade confirmations are immediately updated in ClearVision and reflects in client statement instantly.


4.1 Order Acceptance

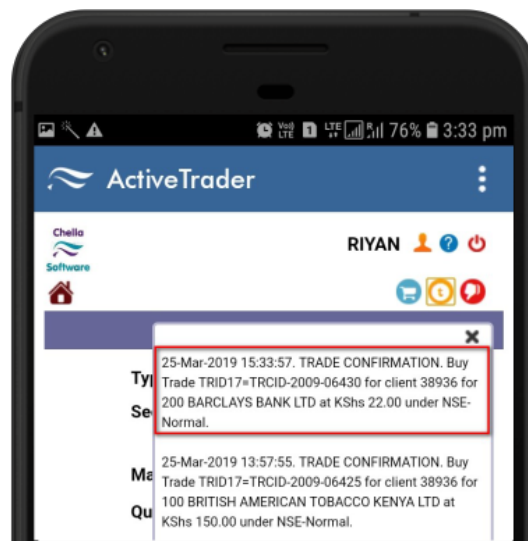
Order acceptance can be viewed under “Orders”. Click  order icon to view the acceptance messages received from the Exchange.



(Fig. 23)


4.2 Trade Confirmation

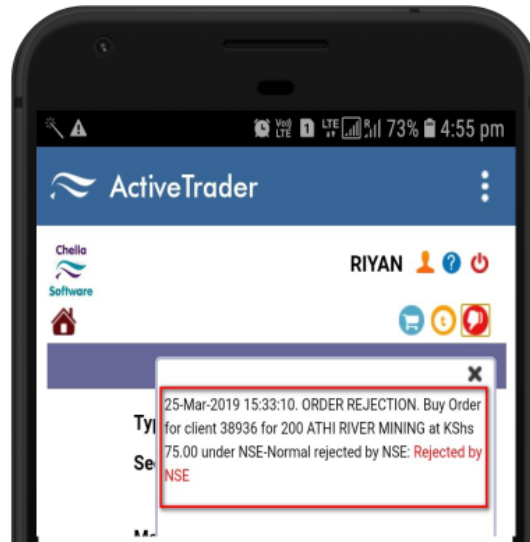
Trade Confirmations can be viewed under “Trade”. Click  trade icon to view the Trade messages received from the Exchange.



(Fig. 24)

4.3 Order Rejection

Rejected Order details can be viewed under “Rejections”. Click  rejection icon to view the reason for rejections.




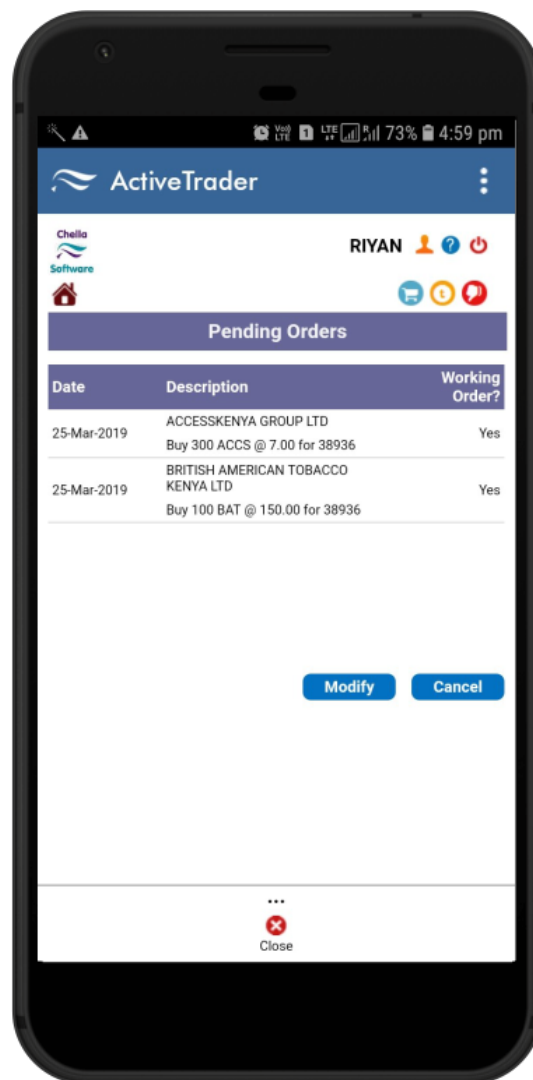
(Fig. 25)

4.4 Modify / Cancel order

Pending orders that are not yet executed at exchange can be viewed from Modify / Cancel screen. You can either modify a pending order and re-submit to exchange or cancel a pending order.

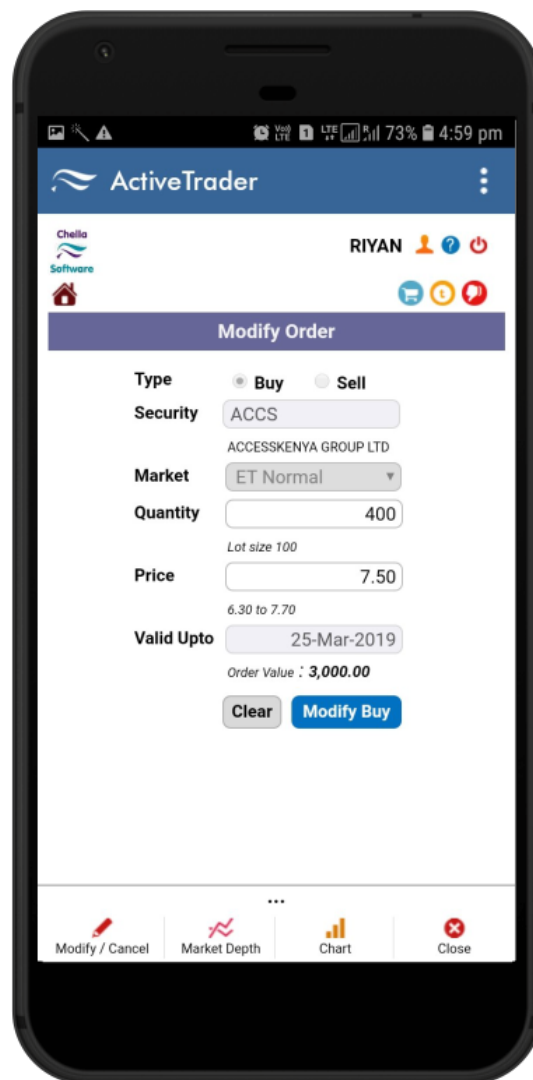
4.4.1 Order Modification

- Click on Modify / Cancel  icon, which is available in the Home page.
- View the Pending orders that are not yet executed in Exchange (Ref Fig. 26).
- Pending orders can also be viewed by clicking the Modify / Cancel icon which is available in bottom sheet of Order entry screen.
- You can modify an order by selecting an order and clicking Modify button.



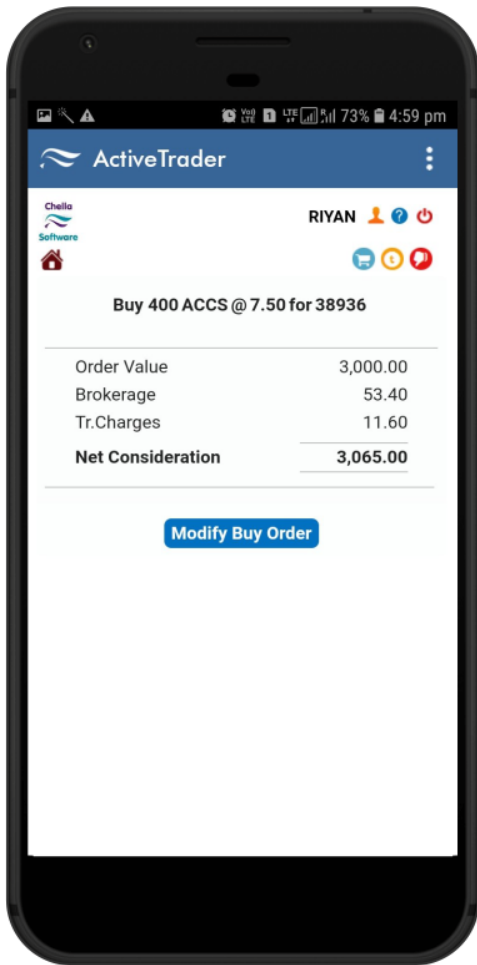
(Fig. 26)

- Selected order will be loaded in Order entry screen.
- You can edit only the Quantity & Price field as shown below (Ref Fig. 27).
- Make necessary changes and click Modify Buy button to submit the modified order to exchange.

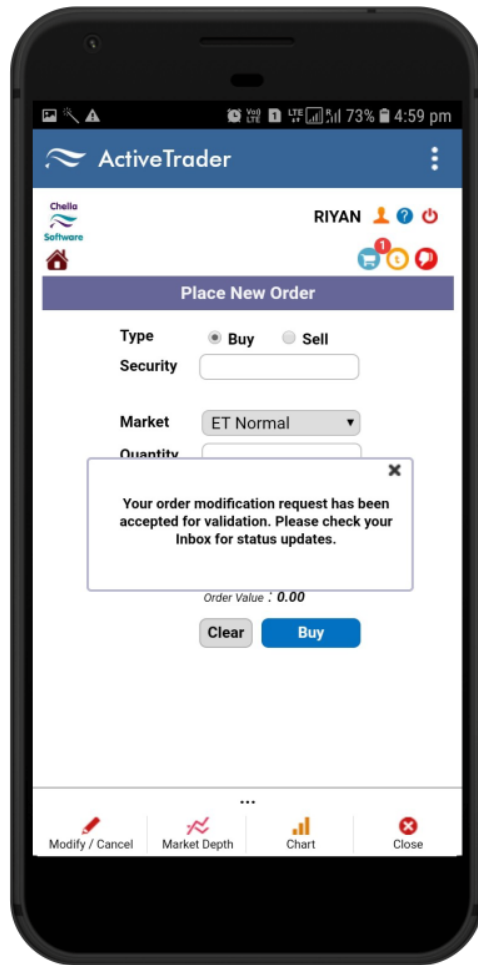


(Fig. 27)

- Verification screen will appear as shown below (Ref Fig. 28) with modified order details.
- You can review the details and click on Modify Buy Order button to confirm the order (Ref Fig. 29).

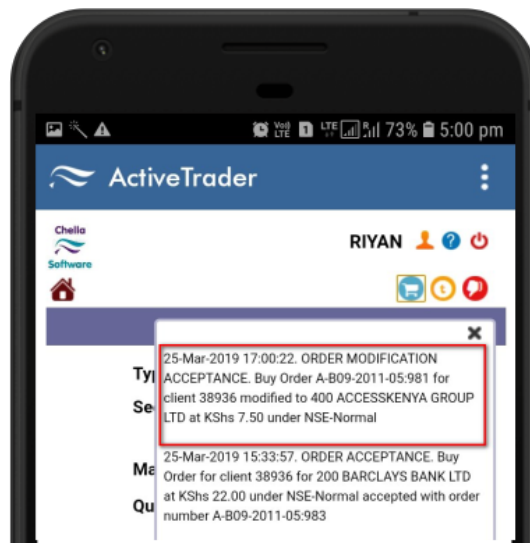


(Fig. 28)



(Fig. 29)

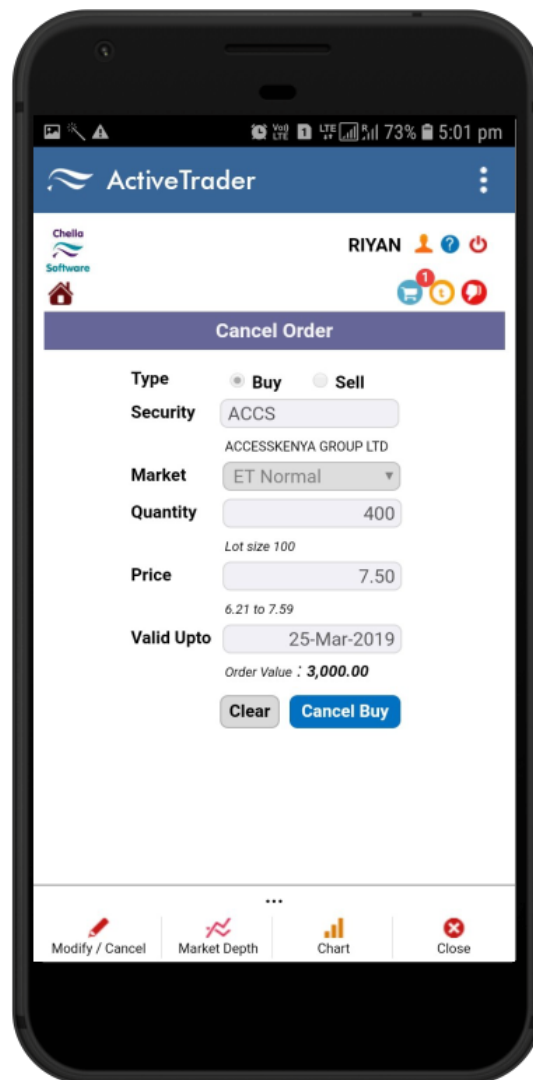
- Order modification response from exchange can be viewed under “Orders” as shown below (Ref Fig. 30).



(Fig. 30)

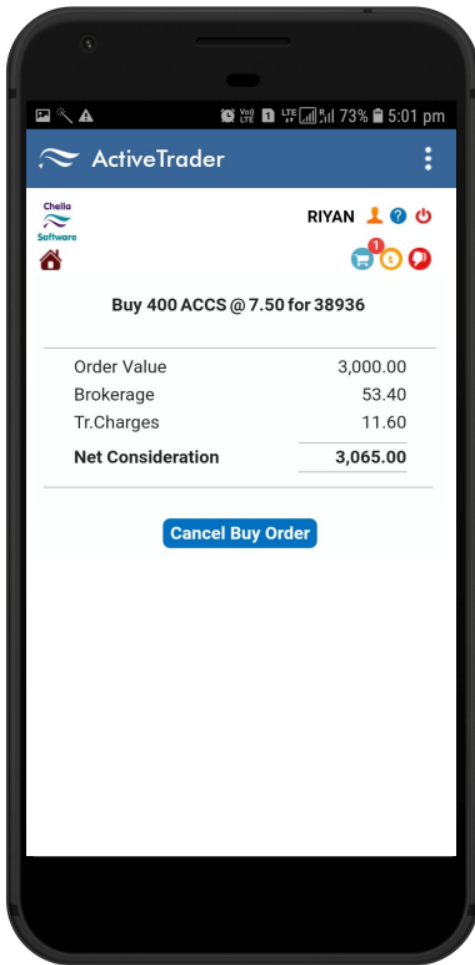
4.4.2 Order Cancellation

- To cancel an order, select the order and click Cancel button from the Pending Orders screen.
- Corresponding order will be loaded in Order entry screen with fields being non-editable (*Ref Fig. 31*).
- You can check order details and click Cancel Buy button to cancel the order.

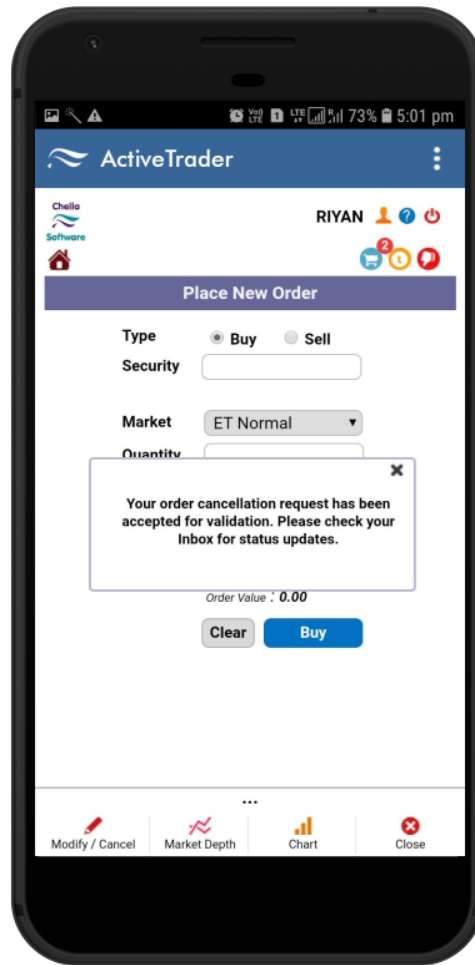


(Fig. 31)

- Verification screen will appear as shown below (*Ref Fig. 32*) with the order details.
- You can review the details and click on Cancel Buy Order to cancel the order (*Ref Fig. 33*).

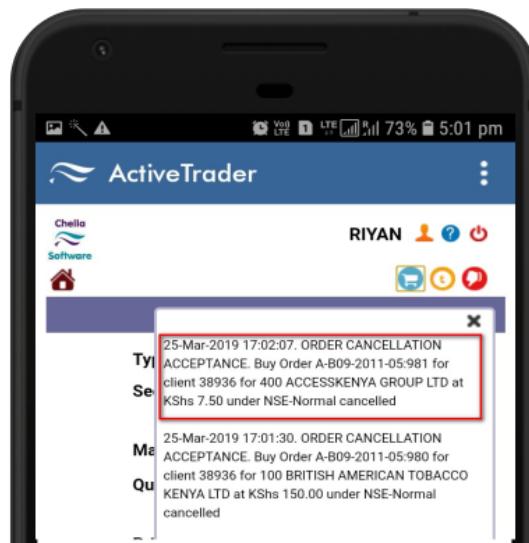


(Fig. 32)



(Fig. 33)




- Order cancellation response from exchange can be viewed under “Orders” as shown below (Ref Fig. 34).

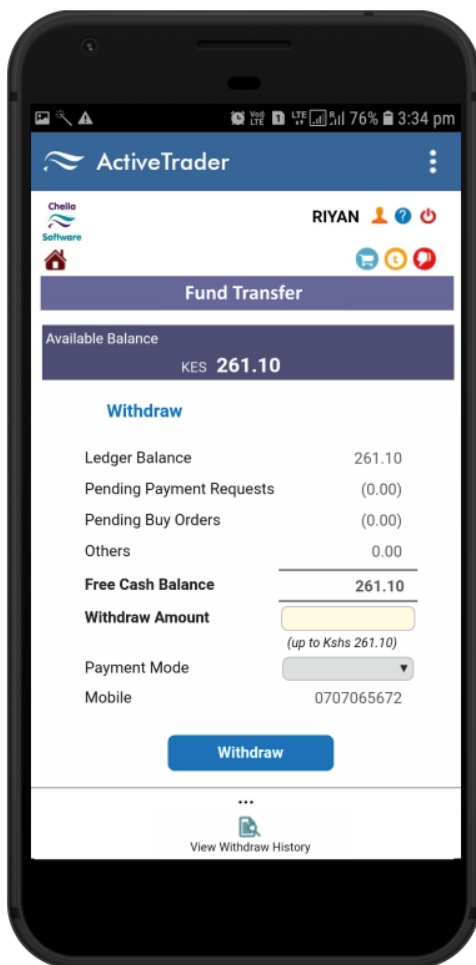


(Fig. 34)

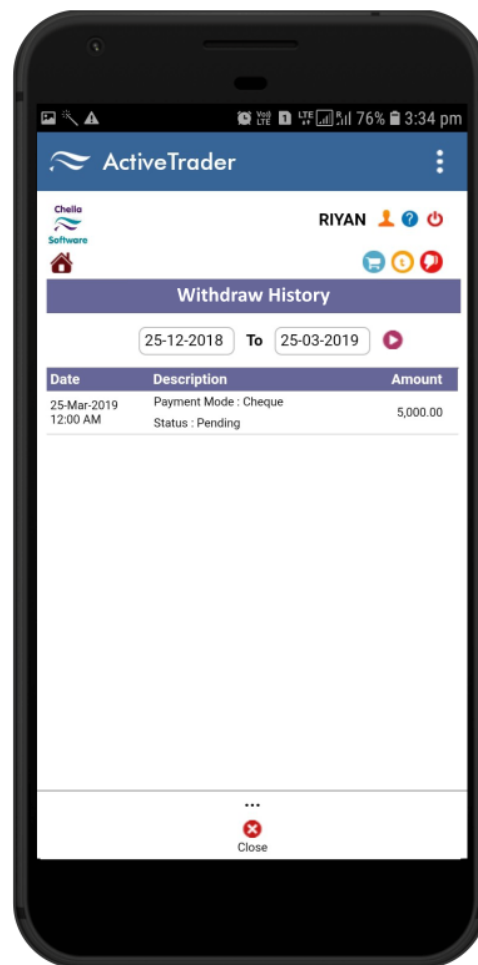
4.5 Fund Transfer

You can withdraw the amount from your account by using this fund transfer option through Mobile.

- Click on “Fund Transfer” icon  from the Home Page & view your available Free Cash Balance to withdraw (Ref Fig. 35).
- Enter the amount in the “Withdraw Amount” field.
- Select the Payment Mode (EFT, RTGS or Cheque) & click on “Withdraw”.
- Your payment withdraw details will be submitted to back office for further processing.
- You can also view your fund withdraw Status through ‘View withdraw history’ option available at the bottom sheet of the page.
- Click on this icon  that opens withdraw history page as shown below (Ref Fig. 36).
- Select the date range and click go  icon.
- Your status for previous requests will be displayed for the selected date range.




(Fig. 35)

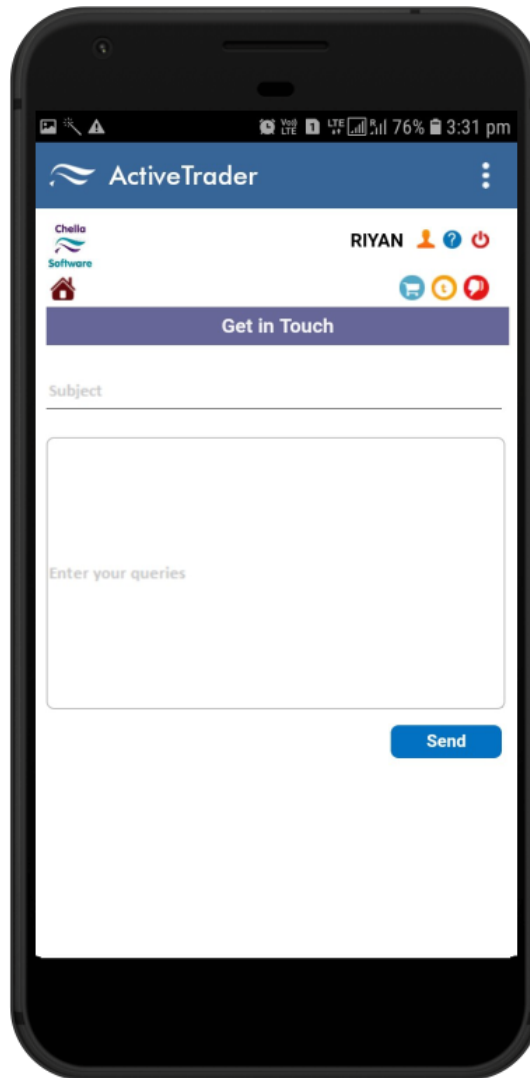


(Fig. 36)

4.6 Get in Touch

This feature allows you to raise any queries to the broking firm directly from AT Mobile app.


- Click on “Get in Touch” icon  from home page.
- You will be redirected to Get in Touch page as shown below (Ref Fig.37).
- Enter the Subject of your query.
- Write your query description & click “Send” button.
- Your query will be emailed to customer support team for further action.

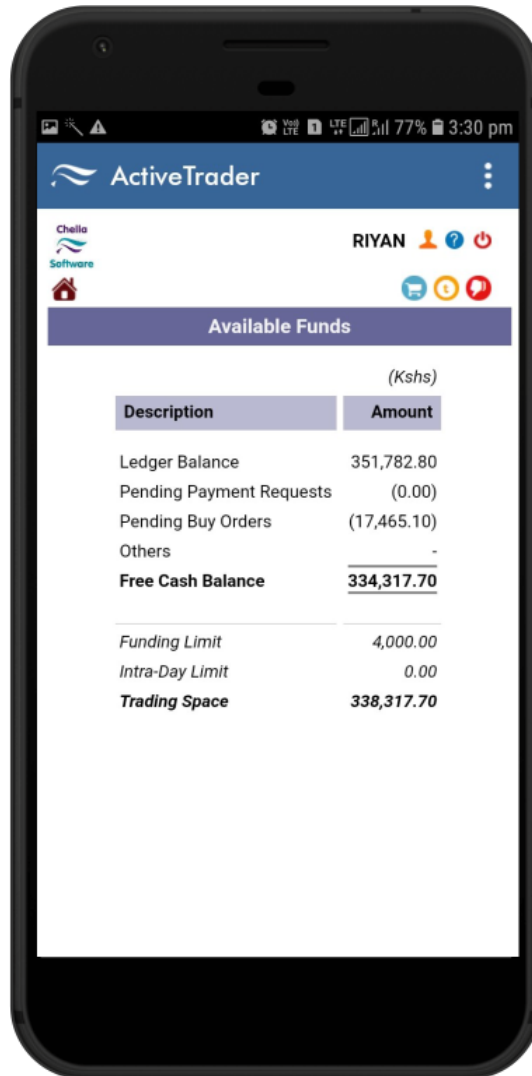


(Fig. 37)

5 Reports


5.1 Available Funds

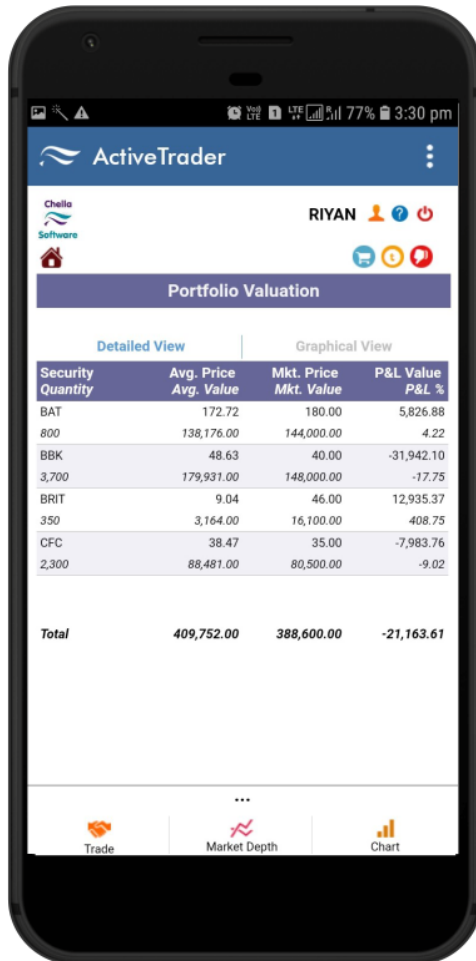
This report shows an overall view of funds by which the client could know the current available cash in hand that could be utilized for trading. It also shows if there are any additional credit limits and fund blocks due to pending payment requests and pending buy orders. To view this report, click  icon from Homepage.



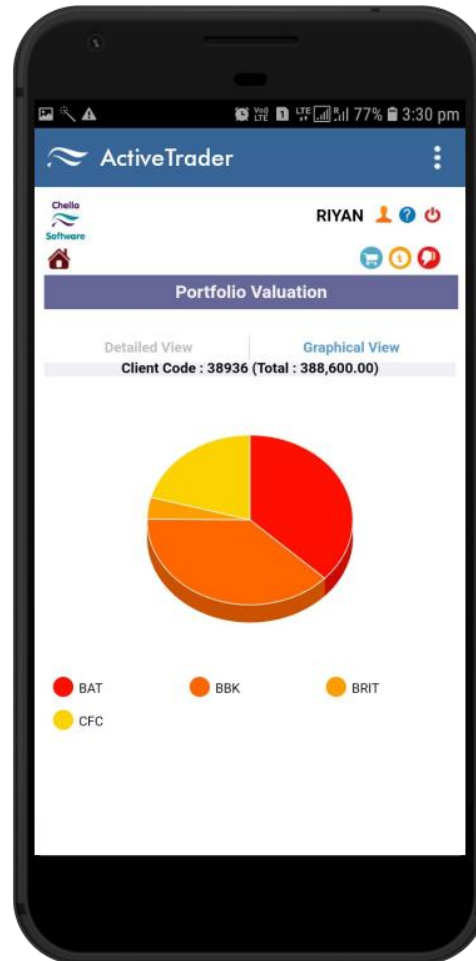
(Fig. 38)

5.2 Portfolio Valuation

This report shows client’s overall portfolio value in current market rate. In Detailed View tab (Fig. 39), user can view Average purchase price, Market value and Profit/Loss for each stock under the portfolio. User can view the graphical View of the portfolio by clicking the “Graphical View” tab (Fig. 40). To view this report, click  icon from Homepage.




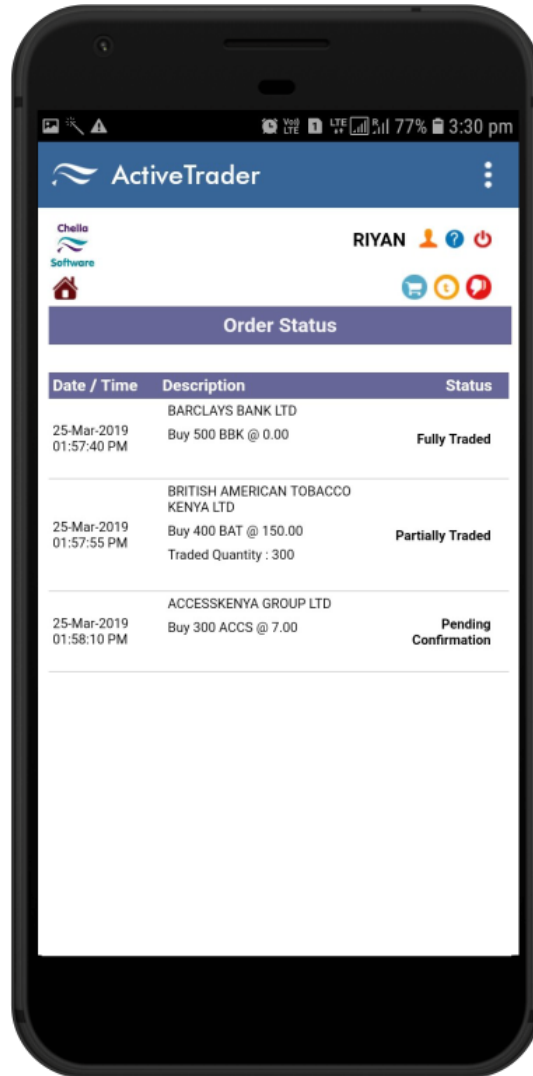
(Fig. 39)



(Fig. 40)


5.3 Order Status

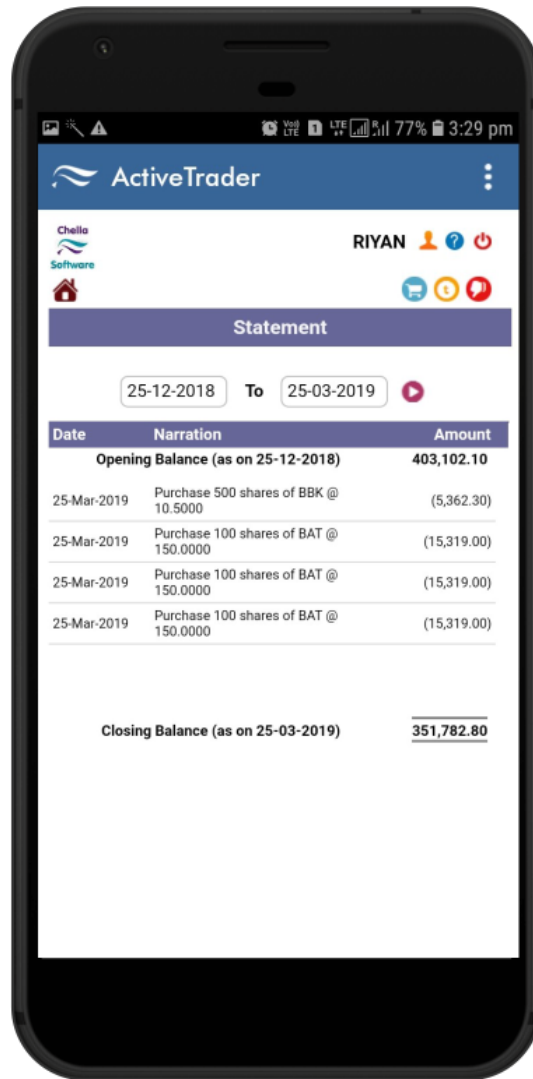
Using this report, client can understand the current status of order at exchange. The order status can be fully executed, partially executed, rejected, cancelled or in pending status for the day. To view this report, click  icon from homepage.



(Fig. 41)


5.4 Client Statement

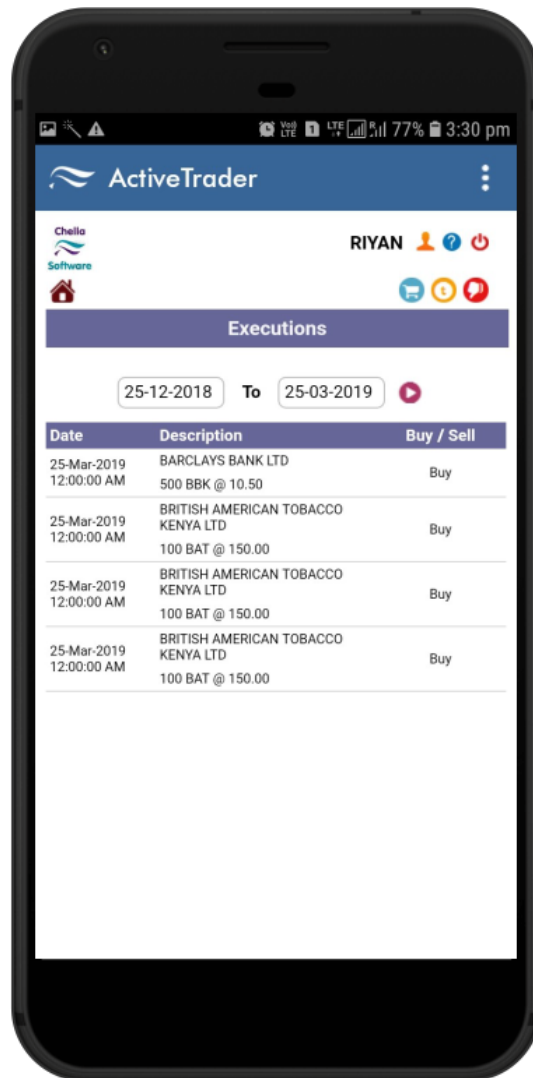
The report displays the client’s transaction details for a given date range that includes purchase / sale of trades, funds deposit and payments. To view this report, click  icon from homepage.



(Fig. 42)


5.5 Execution

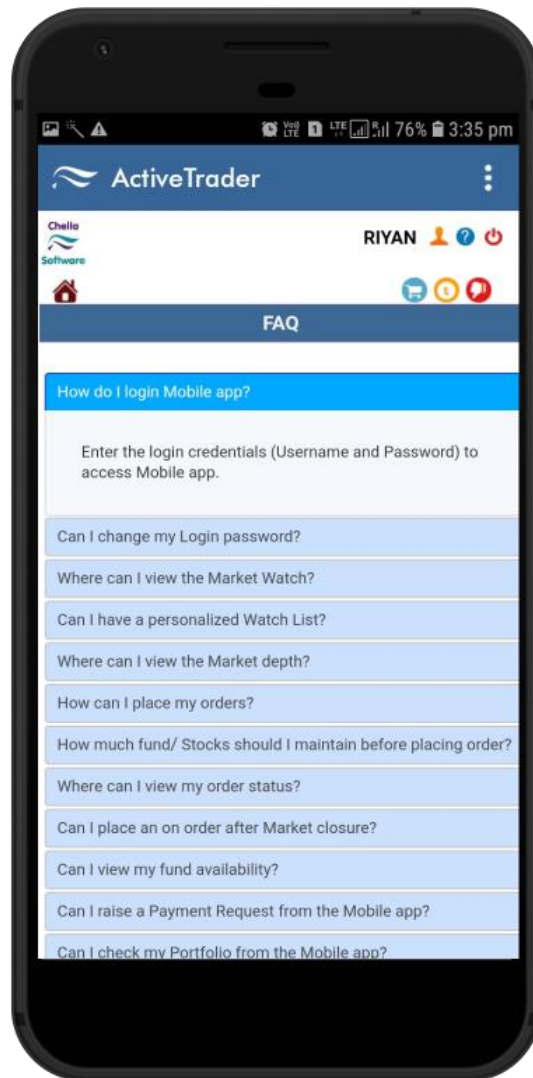
The report shows all Buy / Sell trades executed by the client for a given date range. To view this report, click  icon from homepage.



(Fig. 43)

5.6 FAQ

This section includes general questions and answers that a client would want get clarified on the features of AT Mobile app. To view this screen, click Frequently Asked Question  icon from Home page.



(Fig. 44)